

## FAQ's

What is the mailing address? We are located at 204 West Foothill Blvd, Monrovia CA 91016

What is the cross street? Primrose Avenue

What is the phone number? 626.303.7667

What are the hours? Weekdays from 5am to 10pm and weekends from 6am to 10pm

Where can I park my car? We have a large private parking lot at the back of the building

Can I freeze a membership? Yes, you may freeze a membership once a year for up to three months at no cost. Once the freeze period you requested (1-3 months) is up billing automatically resumes.

How do I freeze my membership? You may do so in person at the gym or via a signed letter. We cannot freeze accounts over the phone or by email.

How to I cancel my membership? You can cancel your membership in person at the gym. Memberships cannot be cancelled over the phone or by email.

If you cannot make it to the gym you may send a CERTIFIED letter to:

Foothill Gym Attention: Member Services 204 West Foothill Blvd Monrovia CA 91016

Please include your name, address, email and/or phone number, account number or key tag number. List each person on the account you wish to cancel. Only those listed will be cancelled.

Membership cancellation date is based on the date we receive your request. If you paid last month's dues at time of joining that will be applied to your membership and you will have 30 days remaining with no further billing.